

Wrenthorpe Dental Care News

April 2012

An Inspector called ...



On 25th January we had our first visit from the Care Quality Commission, whose job is to ensure all health care providers are looking after people properly. Their inspector made a routine visit to our Wrenthorpe surgery and chatted to some patients as well as scrutinising our facilities and paperwork and interviewing the staff. We are very pleased to say that he was happy with what he saw. Here are a few comments from the report which will be published on the CQC website soon.

“The people we spoke to were positive about the care they received at the practice.”

“Patients who use services experience safe and appropriate care, treatment and support that meets their needs and protects their rights.”

Happy Valentines!



We gave out free freshness packs to ensure our patients were ready for romance! Of course, for a kissable mouth year round visit your dentist regularly and brush twice a day!

Traffic delays

Both staff and patients have recently experienced considerable delays driving into Wakefield due to the current road works. If you have an appointment we recommend that you to leave plenty of time for the journey.

Please note that Rishworth Street is now one way only, running northwest to southeast, so if you want to use the multi-storey car park or drop off at our door you need to turn into Rishworth Street from the Northgate end.



Preventive care - a wise investment

No one would really choose to have dental treatment. That's why we have a preventive approach. Preventive care can stop problems before they happen. With regular check-ups we can give you advice and take positive steps to help you avoid tooth decay and gum disease.



Most people prefer to invest in regular preventive visits than pay out for treatment that could have been avoided. It may be tempting to save a little money by delaying your routine dental check-up if you are not currently aware of any problems with your teeth.

However, this could cost more in the long run as any developing problems which go undetected can land you with a larger bill in the end, not to mention the possible pain and inconvenience of a dental emergency.

Denplan rewards!

We've been trying to think of a way of showing our appreciation to our Denplan patients for their continued commitment to the practice. So every three months from February we are randomly selecting ten names from our Denplan patient list who will then receive a £10 M&S gift voucher. All you need to do to have a chance of receiving one is stay signed up!

If you might be interested in joining one of our Denplan monthly payment plans, why not visit our website or call us for more information.

01924 369412

www.wrenthorpedentalcare.co.uk



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WhiteWash

Professional tooth whitening for only £55!



The team are excited about the introduction of a new professional whitening system. Available to purchase from either surgery, WhiteWash tooth whitening strips are easy to use, effective and great value at only £55 for two weeks' treatment.

Our attractive gift bundle of WhiteWash strips, toothbrush and whitening toothpaste with silver nano-particles is available for only £60.

Car parking at Rishworth Street

Convenient and safe parking is available in the multi-storey car park just opposite our Rishworth Street surgery. As well as this we'd like you to know patients less steady on their feet can be dropped off at the door.

Alternatively there is usually good on-street parking on **Laburnum Road** just around the corner from the surgery (this is the road off Rishworth Street opposite the Queen Victoria monument).

Contacting us

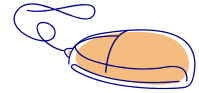
Our new telephone system is now up and running! All calls are now answered in turn at either practice, making the engaged tone a thing of the past. If you don't want to wait you also have the option of leaving us a message.



In addition you can send us messages by e-mail, directly to rish@wrenthorpedentalcare.co.uk or using the contact form on our website.

Click on "Give feedback" to send us your comments. We'd love to hear from you.

Facebook



For the latest news, offers and photos of the practice click 'Like' on our facebook page. Just search for Wrenthorpe Dental Care.

Spread the word!

We're very grateful to those of you who recommend us to friends and family.

If you know someone who might like to join the practice, pass on our details and they can use the coupon below to claim **£10 off** their first check-up.

Enter **your name and contact number** on the voucher before passing it on and we'll send you a **£5 M&S voucher** by way of a thank you when the offer is claimed.

Before you pass this voucher on enter your name and phone number below so we can send you your £5 M&S voucher:

Wrenthorpe Dental Care welcomes new patients. Present this voucher to claim £10 off your first check-up.

£10 off

Wrenthorpe Dental Care

Quality dental care you can afford

01924 369412 / 362913

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